



## FREQUENTLY ASKED QUESTIONS

**Q. Can YardLine install my shed?**

A.) Absolutely and installation is included with purchase.

**Q. Do I need to call to schedule my YardLine shed install?**

A.) A YardLine representative will contact you within 7 business days of your purchase date to review your order and schedule installation. The representative will also confirm your shingle color and any accessories at this time.

**Q. How soon will my YardLine shed be installed?**

A.) Most installations are scheduled for a convenient date with the member within 3-4 weeks of your purchase.

**Q. Do I need to be home for my YardLine shed installation?**

A.) A person at least 18 years of age will need to be present at the time of installation. You do not need to be home once the installation process has begun but you should be home at completion for a walk through and to sign the certificate of completion.

**Q. Do I need to do anything to prepare my yard for installation through YardLine?**

A.) The assembly site should be level to within 6 inches; installers will not excavate the site. The area will need to have 3 feet of unobstructed space on all 4 sides and above, free of branches, bushes, power lines, etc. Electricity will need to be available within 150 feet of the build itself. If you are having your shed built on a concrete slab, please contact YardLine for exact dimensions and allow 7 days for curing. Optional leveling blocks are available....see accessories in YardLine brochure.

**Q. Will I need to obtain a building permit prior to my shed installation?**

A.) You should check with your local Building Authority and Homeowners Association prior to installation to make sure that your shed is compliant with all codes, easements and setbacks.

**Q. Is painting included with my purchase?**

A.) Painting may be purchased separately as an accessory upgrade. Otherwise, painting is not included with purchase and is the homeowner's responsibility. YardLine sheds are built using pre-primed siding. Manufacturer requires the use of 100% acrylic latex paint. All exterior horizontal and vertical joints must be painted. Doors should be painted on all 6 sides including front, back, and all four edges. Painting of the shed to match the home often meets the HOA requirements.

**Q. Is caulking included with my purchase?**

A.) As a Costco Member Exclusive, YardLine will caulk all critical joints (addressed during

installation). All additional caulking is at homeowner's responsibility. Your shed is built like your home and should be caulked when painting. Manufacturer recommends paintable caulk. You should caulk all horizontal and vertical joints and any seams and gaps prior to painting.

**Q. How soon do I need to caulk and paint my shed?**

A.) Your shed should be caulked and painted within 45 days after installation. Check with your Homeowners Association to ensure compliance with architectural codes.

**Q. What are the floor load capacities of my shed?**

A.) Our storage sheds meet or exceed 40 psf (pounds per square foot), the minimum requirements for residential flooring.

**Q. What is the wind and/or snow load capacity of my shed?**

A.) Our sheds have been designed and engineered to meet approximately 90 miles per hour wind speeds and between 20 and 30 pounds of ground snow load depending on the shed model.

**Q. What if I need to cancel or add/delete an option from my order?**

A.) Contact our customer service team at 800-844-9273. We will communicate your refund to Costco who can process your refund when you return to the warehouse. To add an item we will provide you a new order form which you will take to the closest warehouse to process your add-on purchase.

**Q. What type of warranty does my product carry?**

A.) There is a 15-year material warranty on Yardline storage sheds and a 1-year warranty on labor.

**Q. How long will installation take?**

A.) One professional installer will be assigned to each build and the installation time will range from 6-10 hours. Time varies based upon location, leveling, and carry time at the assembly site.

**Q. Does Yardline tear down and haul away your old, existing, shed?**

A.) The Member is responsible for removal prior to your scheduled date of installation. Note: this is only required if the new Yardline shed is to be installed in the same spot.

**Q. Is the shed sealed to prevent water from entering?**

A.) Our sheds are manufactured with the upmost precision to ensure every building meets our engineering standards. Once your shed is installed, be sure to caulk all remaining joints besides those critical joints already caulked by YardLine as a Member Exclusive. Following these simple steps will provide a barrier from the elements and prevent water from entering your shed.

**Q. Do I need leveling blocks?**

A.) Leveling blocks are not required in all states/counties, but the Member should check his/her local requirements. Your building will be built on 4x4 pressure treated runners. We will use treated leveling materials and shingle shims to level up the floor prior to installing the shed. If your ground is out of level greater than 6 inches then leveling blocks will be needed.